

Terms and conditions to be agreed by the travelers before making payment to us.

- 1) All these are guided tour which are only originating from Mumbai.
- 2) Please adhere to the time table and expected call time to be ready every day. The success of the tour largely depends on how timely we start the tour.
- 3) Cost of the hotel includes breakfast and dinner. Whenever tour is out for the full day we will arrange vegetarian lunch for the passengers. The same is included in the cost of the tour.
- 4) We will be providing Pooja Saman Thali/material twice during the said tour. If any temple disallows to perform Pooja, offer fruits, light agarbattis, offer KumKum etc. then please follow instructions of the temple committee only. in case of breach of order from your side we are not responsible.
- 5) Kindly wear for gent's full pant/shirt/t shirt. For ladies- full dress. Kurta. Sari. No exotic dress. You will not be permitted to enter into temple bez of this. Follow temple rules each time.
- 6) Please do not raise your voice and disturb other devotees while talking inside any temple. Please be calm and have patience.
- 7) We will be collecting details of your passport, aadhar and pan card for travel purposes.
- 8) At least one person in your group should activate international roaming pack . so that in case of any emergency he can contact the concerned person/driver/promotors via his phone.
- 9) We are not responsible if temple is closed due to sudden change in the timing by temple committee or due to bad weather.
- 10) Please carry your day to day medicines with doctor prescriptions. Do not carry little more than required.
- 11) We will provide Vegetarian lunch only that too without onion and garlic for all the tours of Tirtha Yatra.
- 12) As per GOI instructions we are liable to collect 5 % TCS (right now subject to change depending upon GOI decision each time) on all hotel bookings done outside India. We will collect this tax, deposit with the GOI and it will get reflected in your 26 AS. Those who do not want to do so, please do not make any travel arrangements from us.
- 13) In Mauritius you will not find many pure vegetarian hotels being they attract tourist globally. So we will provide you veg food but each time it is not possible that it has been prepared exclusively in vegetarian kitchen separately.
- 14) We will provide 500 ml Bisleri bottle every day with lunch packet. Veg/non veg both the options are included in the hotel/resort package for break fast and dinner.
- 15) Please inform us if you have allergy of any food/ or any particular diet has been prescribed for you. so that the same can be take care while serving lunch from our side.
- 16) In Mauritius government of tourism has developed many places where tourist, local people can take shelter, have lunch, relax, good wash rooms are available also. But in case we are in the area where no such near by spots are available then lunch will be served in the bus only.
- 17) We accept all payments in our bank account only.
- 18) All tours are largely depending upon the weather conditions prevailing each time. We have prepared plans out of our experience and will ensure that we will show you each place/temple covered under each tour. Still if weather does not permit to visit any spot due to bad condition then we will try to show you another spot which will be nearby. Or else you will be taken to hotel for safety reasons.
- 19) We are considering you medically fit to undertake this tour.
- 20) Do not carry any substances which are banned at Mauritius like pickle, dry coconut or cigarettes, drinks etc. please visit do and don'ts of air lines carefully.
- 21) Cancellation charges or refund claims will be will be applicable as per the existing terms and conditions laid down by the hotel and air lines only. we are just a mediator in this scenario.
- 22) Please carry dry snack items with you during your stay here.
- 23) GST as applicable will be levied on the total amount of package as per GOI guidelines.
- 24) Any change in flight is informed to you via sms by the airline.

- 25) Please keep checking your messages at least 24hrs prior to your departure. We are not responsible for any flight reschedule/delay.
- 26) In case of delay of flights beyond normal hours we might have to cancel visiting to some spots. In this case no refund will be given being situation beyond our control.
- 27) Rules for COVID safety will be applicable as per the directions of Gov. Of Mauritius health ministry and that will be applicable to all from time to time.
- 28) Cost of the tour does not include Personal Expenses such as Laundry, telephone calls & gratuity, mineral water, soft & hard drinks, rappelling, rock climbing, paragliding, portorage.
- 29) Any cost arising due to natural calamities like, landslides, road blockage, political disturbances (strikes), etc (to be borne by the client, should be is directly payable on the spot).
- 30) Any increase in taxes or fuel price, leading to increase in cost on surface transportation & land arrangements, which may come into effect prior to departure.
- 31) Any cost arising due to natural calamities like, landslides, road blockage, political disturbances (strikes), etc (to be borne by the client, should be is directly payable on the spot).
- 32) Any increase in taxes or fuel price, leading to increase in cost on surface transportation & land arrangements, which may come into effect prior to departure.
- 33) Anything which is not included in the inclusion.

35) MAURITIUS ENTRY REQUIREMENT:

- All travellers must fill out the mandatory health forms before or during your flight to Mauritius. To save time, you can fill out the ALL IN ONE FORM link below. This will generate a PDF for you to print and take with you. - <https://safemauritius.govmu.org>
- Please hand over to health officials on arrival at Mauritius airport.

Note:

- No room is blocked as of now. Rooms will be booked on two ladies per room on shared basis. Rooms are sufficiently large to accommodate three persons. Rooms are subject to availability at the time of the booking.
- We are only facilitator, no hotel is managed by us, if any discrepancy regarding hotel service, same will be resolved by hotel.
- Any increase in taxes or fuel price, leading to increase in cost on surface transportation & land arrangements, which may come into effect prior to departure.
- Any cost arising due to natural calamities like landslides, flood, storm, earthquakes, road blockage, political and social disturbances (strikes, riots) etc to be borne by the client, which is directly payable on the spot.
- Valid photo identity proof with address should be requiring at the time of check in the Hotel. | For any clarification please feel free to contact us.
- Promotors of the Tirtha Yatra Mauritius will be accepting the full payment in INR in their GST enabled bank account at the first instance

CANCELLATION POLICY:

Cancellation Notice in Writing Cancellation Charges We are organising this ladies special tour on pubic demand in a very short span of time. So no cancellation is allowed after April 3, 2024. Meaning if anyone cancels tour programme after this date after making entire payment to us, no refund will be processed for air tickets and hotels and other charges paid to us in any manner.

Dispute Resolution:

- In case of difference of opinion or dispute is arose between parties then both parties shall first try to resolve same by mutual discussion and negotiations. In case of no satisfactory outcome is found then the parties shall adopt conciliation procedure by mutually appointing conciliator who shall sit at Dombivli and whose decision shall be binding upon parties. Only after failure to find solution by above methods, as a last resort dispute shall be referred to mutually appointed Arbitrator.
- Place of Arbitration shall be at Dombivli and whose decision shall be binding upon parties. Jurisdiction of court: These terms and conditions will be construed only in accordance with the laws applicable. In respect of all matters/disputes arising out of, in connection with or in relation to these terms and conditions or any other conditions on this website and Only after all above methods fail to resolve dispute between parties, the competent court at Thane/Kalyan shall have jurisdiction to try and entertain dispute.
- Any report of any untoward incidence or complaint about any service provide should be made first to the promoters at info@tirthayatraminiindiamauritius.com and on tirthayatraminiindiamauritius@gmail.com
- If the condition of the required number of tourists doesn't fulfill before 15 days of start of the tour, entire amt paid by you till that week will be refunded in your bank account.
- Agreed all the above terms and conditions before making payment

Accepted By -

Name : _____

Sign :

Tirthayatra
Mauritius ✈️

📞 **Local Number : +230 52705570**

📱 **WhatsApp : +91 91677 66390**

📍 **Palma Junction, Basin Road Quatre Bornes, Mauritius**

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